

- 1. value the personal information entrusted to us and make sure we respect that trust;
- **2.** go further than just the letter of the law when it comes to handling personal information, and adopt good practice standards;
- 3. consider and address the privacy risks first when we are planning to use or hold personal information in new ways, such as when introducing new systems;
- **4.** be open with individuals about how we use their information and who we give it to;
- **5.** make it easy for individuals to access and correct their personal information;
- **6.** keep personal information to the minimum necessary and delete it when we no longer need it;
- 7. have effective safeguards in place to make sure personal information is kept securely and does not fall into the wrong hands;
- **8.** provide training to staff who handle personal information and treat it as a disciplinary matter if they misuse or don't look after personal information properly;
- **9.** put appropriate financial and human resources into looking after personal information to make sure we can live up to our promises; and
- **10.** regularly check that we are living up to our promises and report on how we are doing.

Signed

Information Commissioner's Office
Promoting public access to official information

Date: